MTCMA’s 45th Annual Statewide Manager Interchange sponsored by Maine Town, City and County Management Association – 3/21/25

**Location:** Hollywood Hotel & Conference Center, 500 Main St., Bangor, ME 04401  
**Time:**  Registration/Breakfast: 8:00-9:00 am / Workshop: 9:00am-3:30 pm  
**Cost:**  MTCMA Members: $99 | New Members/1st Time Attendees: $50 | Interns/Aspiring Managers/Managers in Transition: $50 | Non-Members: $198   
**Presenters:** *Various, see agenda*

***Agenda***

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| **8:00 – 8:45 am** | **Registration, Breakfast & Networking (Visit with Sponsors)** |
| **8:45 – 9:00 am** | Welcome & Introduction of All Attendees |
| **9:00 - 10:00 am** | **Keynote Session: Best Practices are the Enemy of Innovation**  ***Presenter:*** *Patrick Ibarra, Owner, The Mejorando Group*  *(MTCMA Certification: 1 credit Leadership category)* |
| **10:00 - 10:55 am**  10:55 - 11:05 am | **Ethics**  ***Presenters:*** *Jack Clukey, MTCMA 1st Vice President & Certification Chair & Phil Crowell, City Manager, City of Auburn & MTCMA Ethics Chair*  *(MTCMA Certification: 1 credit Ethics category)*  ***Break*** & Networking (Visit with Sponsors) |
| **11:05 - Noon** | **Fundamental Policies**  ***Presenters:*** *Cameron Ferrante & Kristin Collins, Partners, Preti Flaherty*  *(MTCMA Certification: 1 credit Human Resources or Legal categories)* |
| **Noon – 1:00 pm** | Lunch & Networking (Visit with Sponsors) |
| **1:00 – 2:00 pm** | **Artificial Intelligence in the Workplace**  ***Presenters:*** *Erica Lacroix, Town Manager, Town of Farmington; Audra Caler, Town Manager, Town of Camden and Brian McDonald, Director IT & Administration, Maine Municipal Association*  *(MTCMA Certification: 1 credit Human Resources, Leadership or Legal categories)* |
| **2:00 – 3:00 pm** | **Legislative Updates**  *Presenter: Kate Dufour, Director Advocacy & Communications, Maine Municipal Association*  *(MTCMA Certification: 1 credit Legal category)* |
| **3:00 p.m. – End.** | **Closing Remarks/Giveaway Drawings** |

**Overnight Accommodations:**

MTCMA is pleased to offer two options for your overnight accommodation needs:

**Hollywood Hotel & Conference Center -** 500 Main St., Bangor, ME 04401

Riverview Queen or King rate $129.99

Reservation can be made using the group code “MTCMA” [www.hollywoodcasinobangor.com](http://www.hollywoodcasinobangor.com)

If you experience any issues trying to make your reservation online, please contact the facility directly to make your reservation at 877-779-7771

If you are tax exempt, please make sure to provide that information to the facility upon making your reservation.

**CUT-OFF DATE: February 18, 2025**

**Residence Inn by Marriott** - 22 Bass Park Blvd, Bangor, ME 04401 (across from Hollywood Hotel)

King Studio rate $159.00

Reservation can be made using the group code “MTCG” [Booking LINK](mailto:https://www.marriott.com/event-reservations/reservation-link.mi?id=1736798807380&key=GRP&app=resvlink)

If you experience any issues trying to make your reservation online, please contact the facility directly to make your reservation at 855-440-4244 or 207-433-0800

If you are tax exempt, please make sure to provide that information to the facility upon making your reservation.

**CUT-OFF DATE: February 20, 2025**

**Event Cancellation Policy:**

Cancellations must be submitted using this [Cancellation form](https://www.memun.org/Training-Resources/Cancellations) to cancel your registration for an event. Cancellations received before 3/14/25 will be assessed a $15 administrative fee for processing. Cancellations received on/after 3/14/25 will be charged 50% of the course fee. Any registrant who does not attend and does not cancel their registration (i.e., no-show) and any cancellation received the day of the event will be charged the full registration fee.

If you have questions, please contact the Educational Services Office at (800) 452-8786 or (207) 623-8428 or [training@memun.org](mailto:training@memun.org).

Official confirmations are emailed to all registered attendees one week prior to the event date.