MTCMA’s 45th Annual Statewide Manager Interchange sponsored by Maine Town, City and County Management Association – 3/21/25

**Location:** Hollywood Hotel & Conference Center, 500 Main St., Bangor, ME 04401
**Time:**  Registration/Breakfast: 8:00-9:00 am / Workshop: 9:00am-3:30 pm
**Cost:**  MTCMA Members: $99 | New Members/1st Time Attendees: $50 | Interns/Aspiring Managers/Managers in Transition: $50 | Non-Members: $198
**Presenters:** *Various, see agenda*

***Agenda***

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| **8:00 – 8:45 am** | **Registration, Breakfast & Networking (Visit with Sponsors)** |
| **8:45 – 9:00 am** | Welcome & Introduction of All Attendees |
| **9:00 - 10:00 am** | **Keynote Session: Best Practices are the Enemy of Innovation*****Presenter:*** *Patrick Ibarra, Owner, The Mejorando Group**(MTCMA Certification: 1 credit Leadership category)* |
| **10:00 - 10:55 am**10:55 - 11:05 am | **Ethics** ***Presenters:*** *Jack Clukey, MTCMA 1st Vice President & Certification Chair & Phil Crowell, City Manager, City of Auburn & MTCMA Ethics Chair**(MTCMA Certification: 1 credit Ethics category)****Break*** & Networking (Visit with Sponsors) |
| **11:05 - Noon** | **Fundamental Policies*****Presenters:*** *Cameron Ferrante & Kristin Collins, Partners, Preti Flaherty**(MTCMA Certification: 1 credit Human Resources or Legal categories)* |
| **Noon – 1:00 pm** | Lunch & Networking (Visit with Sponsors) |
| **1:00 – 2:00 pm** | **Artificial Intelligence in the Workplace** ***Presenters:*** *Erica Lacroix, Town Manager, Town of Farmington; Audra Caler, Town Manager, Town of Camden and Brian McDonald, Director IT & Administration, Maine Municipal Association**(MTCMA Certification: 1 credit Human Resources, Leadership or Legal categories)* |
| **2:00 – 3:00 pm** | **Legislative Updates***Presenter: Kate Dufour, Director Advocacy & Communications, Maine Municipal Association**(MTCMA Certification: 1 credit Legal category)* |
| **3:00 p.m. – End.** | **Closing Remarks/Giveaway Drawings** |

**Overnight Accommodations:**

MTCMA is pleased to offer two options for your overnight accommodation needs:

**Hollywood Hotel & Conference Center -** 500 Main St., Bangor, ME 04401

Riverview Queen or King rate $129.99

Reservation can be made using the group code “MTCMA” [www.hollywoodcasinobangor.com](http://www.hollywoodcasinobangor.com)

If you experience any issues trying to make your reservation online, please contact the facility directly to make your reservation at 877-779-7771

If you are tax exempt, please make sure to provide that information to the facility upon making your reservation.

**CUT-OFF DATE: February 18, 2025**

**Residence Inn by Marriott** - 22 Bass Park Blvd, Bangor, ME 04401 (across from Hollywood Hotel)

King Studio rate $159.00

Reservation can be made using the group code “MTCG” Booking LINK

If you experience any issues trying to make your reservation online, please contact the facility directly to make your reservation at 855-440-4244 or 207-433-0800

If you are tax exempt, please make sure to provide that information to the facility upon making your reservation.

**CUT-OFF DATE: February 20, 2025**

**Event Cancellation Policy:**

Cancellations must be submitted using this [Cancellation form](https://www.memun.org/Training-Resources/Cancellations) to cancel your registration for an event. Cancellations received before 3/14/25 will be assessed a $15 administrative fee for processing. Cancellations received on/after 3/14/25 will be charged 50% of the course fee. Any registrant who does not attend and does not cancel their registration (i.e., no-show) and any cancellation received the day of the event will be charged the full registration fee.

If you have questions, please contact the Educational Services Office at (800) 452-8786 or (207) 623-8428 or training@memun.org.

Official confirmations are emailed to all registered attendees one week prior to the event date.